

- ✓ Security Services
- ✓ Manpower Outsourcing
- ✓ Technical Manpower
- ✓ Property Management
- ✓ House Keeping Services
- ✓ Industrial Manpower
- ✓ Horticulture Services
- ✓ Human Resources
- ✓ Mechanise Cleaning
- ✓ Corporate Manpower
- ✓ Payroll Management
- ✓ Customised Services



We strongly believe in long-term partnerships with a clear roadmap on benefits to our clients on cost, process, infrastructure enhancements and efficiency building. Our client retention since inception is a strong testimony of our service excellence and cost effectiveness.





### BUSINESS SEGMENTS THAT WE OPERATE IN

IT/ITES **HEALTHCARE EDUCATION TELECOM & MEDIA RETAIL BANKING & FINANCIAL SERVICES** RESIDENTIAL **MANUFACTURING COMMERCIAL HOSPITALITY &** 

**LEISURE** 

### MESSAGE FROM THE MANAGING DIRECTOR

MIRAZ has been founded, invented and designed by Mr. Dev Karan Rajput, in year 1995 and since then Mr. Rajput is continuously and sincerely work from the reputation of MIRAZ and expanding the scope of use through-out the country by providing the specialized services in the field of Security, Housekeeping, Human Resources, Manpower Outsourcing & other facility management services which include but not limited to outsourcing services, payroll management etc. to his clients in Delhi, Uttar Pradesh, Haryana, Uttarakhand, Rajasthan, Punjab, J&K, West Bangal, Maharashtra, Madhya Pradesh, Himachal Pradesh, Chattisgarh etc. in Central/State Govt. Institutions and Private Sector under the said mark MIRAZ.

India is expected to be the fastest growing large economy in the world over the next few years. Extrapolating the experience of the last decade or so, this growth is going to be accompanied by the creation of higher quality, more integrated and high-tech workplaces and facilities that will include Corporate Office, Manufacturing Industries, Educational Institutes, Telecom & Media, Banks, Hospitals, Hotels, Club, Malls, IT Parks, Residential Townships, Commercial Properties etc across the country.

This will create an acute demand for having organisational competencies to maintain these premises in a systemic and integrated manner to enhance the well-being, motivation and productivity of the users of these facilities. Focus on profitability along with a growing preference to concentrate on core activities has been the key drivers for organisations to outsource their noncore activities like Integrated Facilities Management Services (IFMS) to other service providers.



"We seek to add value to our customers by reducing their operational costs, mitigating risks and enabling them to augment their productivity."

We have great pleasure in introducing ourselves as an ISO 2001:2015 & 2701:2013 certified PRIMIER SERVICE PROVIDER which has been providing services to a large number of reputed Central Govt/State Govt/Public/Private/MNCs-Corporates Offices, Industries, Educational Institutes, Residences, Societies, Clubs, malls, Cinema, Bank/ATM & Showrooms etc. etc. across the Country.

Today, we can proudly boast of a composite force of over 3825 strong, dedicated, conscientious and vibrant players, supporting some 316 highly satisfied clients, spread over THE COUNTRY. Most of them have been with us for years now, including a large number from our very inception.

We have a fully equipped, modern and centrally located office run by professionally qualified team, having wide-ranging in-line experience, who are out to deliver results. Innovativeness, Economy & Service have been the hall-mark of our personnel packages designed for and offered to our clients. We have continuously endeavored to update, refine and revitalize our service profile to keep pace with the changing and fulfill demands of our clients. As a matter of policy, we maintain an active interface with our clients so as to be in touch with the realities on ground.

### **OUR FOOTPRINT\***



Over 29 year of vast expertise



Presence in 10+ states and 52+ cities



316+ Clients



625+ clients locations/sities



3800+ Employees

## Why Facility Management matters . . .

### Every need is taken care of:

Our managers take care of a multitude of aspects involved in the smooth and efficient operations of Corporate office, Manufacturing Industry, Educational Institutions, Telecom, Media, Banks, Hospitals, Hotels/Club, Malls I.T. Parks, Residential Townships Commercial Properties etc. etc. across the Country.

### Anticipate problem areas before they arise

We put measures in place, such as a preventative maintenance program, and perform routine checks to identify issues in a timely manner, before they become serious, and very expensive!

### Protect your investment

Having somebody on-site who understands each of the disciplines involved in facilities management is incredibly important. Keeping a building in excellent condition maximises potential of utility and helps you achieve a premium price for your property should you choose to sell even.

### Ensure quality management

Another essential aspect of our role is the management of contractors on-site. We hold them accountable and make sure they do their job as effectively as possible. We can also oversee the tender process and provide the owners corporation with a selection of our recommended trade service providers, offering a reliable workforce at a more competitive price.

#### Maximise cost efficiencies

Our network of more than 50,000 trade service providers and partners provides us with all the resources needed to meet your maintenance requirements. We constantly review our recommended contractors to make sure we are getting you the very best price without compromising on quality.

## Why partner with "MIRAZ" for your Facility Management needs

## IN SERVICE IS OUR TRADITION



#### At the forefront of regulatory and legislative changes

Understanding the depths of compliance requirements in terms of current and new legislation is a critical component of facility management, as the consequences of non-compliance can be severe.

### A credible building management partner

Our building managers are trained in regulatory compliance and legislative areas, such as workplace health & safety, so they can provide advice to the owners corporation on these issues.

### Effective contractor management

We work with the owners corporation to develop the scope of work for the contractors.

### Contractor pre-qualification

As part of the contractor management process all contractors are required to provide evidence that they are appropriately insured, licensed and have safe systems in place prior to going to site.

### On location support

We provide on-site support, which lets our operation managers assess issues first hand. This makes it easier for them to find the cause and resolve the issue in a timely and efficient manner. They also manage emergency situations without delay, such as a broken elevator, a fire or a flood.

# INTEGRATED FACILITY MANAGEMENT

Being one of the fastest growing economies of the world, India has emerged as a global market for many business sectors. With globalisation, emphasis on environmental awareness and growing health concerns, the need for professional Integrated Facilities Management Services (IFMS) has become a necessity. A well maintained facility leads to a healthy, comfortable and secure work environment where maintenance costs are optimised, superior quality is maintained and management systems and processes are standardised.

MIRAZ integrates processes and systems within an organisation to develop and maintain required services that support and enhance the effectiveness of our solutions. Our facility management is continuously re-defined and reengineered for high quality results and contributes to the clients' bottom line. It encompasses all critical aspects ranging from technical and soft solutions to security management.



SECURITY MANAGEMENT



HYGIENE &
SOFT SERVICE
SOLUTIONS



MANPOWER OUTSOURCING SOLUTIONS





MIRAZ Facility Management Services Pvt. Ltd. An ISO 9001:2015 & 27001: 2013 Certified Company

38, Mohammadpur, Bhikaji Cama Place, New Delhi-110 066, INDIA

Ph.: +91-11-26177240, 26178871, 26714026

Mobile: 9810066817, 9910308008

E-mail: mirazfacility@gmail.com, info@mirazfacility.com

Website: www.mirazfacility.com